# Supplementary Material for "The Sample Complexity of Online One-Class Collaborative Filtering"

## 883 6. Proof of Theorem 1

Theorem 1 follows immediately from the following result.

**Theorem 2** Suppose that there are at least  $\frac{N}{2K}$  users of the same type, for all user types, and assume that at least a fraction  $\nu$  of all items is likable to a given user, for all users. Moreover, suppose that for some  $\gamma \in [0, 1)$ , all users satisfy condition (1). Pick  $\delta > 0$  and suppose that the number of nearest neighbors k, the batch size Q, and the parameter  $\eta$ , are chosen such that  $k \leq \frac{9N}{40K}$ ,  $\eta \leq \nu/2$ ,

$$\frac{k}{Q} \ge \frac{64\log(8M/\delta)}{p_{\rm f}\Delta^2},\tag{7}$$

and

$$Q \ge \frac{10}{\nu} \log(4/\delta). \tag{8}$$

Then the reward accumulated by the User-CF algorithm up to time  $T \in [T_{start}, \frac{4}{5}\nu Mp_f]$  with

$$T_{start} = \frac{\left(512 \max\left(\log\left(\frac{4NQ}{k\Delta}\right), \log\left(\frac{88}{\delta}\right)\right)\right)^{\frac{1}{1-\alpha}}}{\left(2\pi^2 (1-\alpha)^{2} \nu\right)^{\frac{1}{1-\alpha}} \left(1-\max\left(\frac{1-\alpha}{\lambda}\right)\right)}$$

$$(3p_{\rm f}^2(1-\gamma)^2\nu)^{\frac{1}{1-\alpha}}\left(1-\max\left(\frac{1}{T},\frac{2}{\eta Q}\right)\right)$$

satisfies

$$\frac{\mathbb{E}\left[\text{reward}(T)\right]}{NT} \ge \left(1 - \frac{T_{start}}{T} - 2^{\alpha} \frac{(T - T_{start})^{1-\alpha}}{T(1-\alpha)} - \max\left(\frac{1}{T}, \frac{2}{\eta Q}\right)\right) (1-\delta).$$
(9)

Theorem 1 follows by choosing the parameter of the User-CF algorithm as follows:

$$\eta = \frac{\nu}{2}, \quad k = \frac{9}{40} \frac{N}{K}, \quad \text{and} \quad Q = k \frac{p_{\rm f} \Delta^2}{64 \log(8M/\delta)}.$$

To see this, note that by definition, the conditions on k and  $\eta$  and condition (7) on Q are satisfied. By (4), condition (8) holds and  $\frac{2}{\eta Q} = \frac{K}{N} \frac{c' \log(M/\delta)}{p_f \Delta^2}$ . Moreover,  $\max\left(\log\left(\frac{4NQ}{k\Delta}\right), \log\left(\frac{88}{\delta}\right)\right) \leq \tilde{c} \log(N/\delta)$ .

### 6.1. Proof of Theorem 2

Theorem 2 is proven by showing that at time  $t \ge T_{\text{start}}$  the following holds for all users u:

- i) the neighborhood of u is sufficiently well explored by similarity exploration steps so that most of the nearest neighbors of u are *good*, i.e., are of the same user type as u (similarly, neighbors are called *bad* if they are of a different user type than u),
- ii) for  $t \ge T_{\text{start}}$ , the estimates  $\hat{p}_{ui}$ , for all  $i \in Q_q, q = 0, \dots, \frac{t}{\eta Q} 1$  correctly predict whether i is likable by u or not, and
- <sup>926</sup> <sup>927</sup> iii) there exist items in the sets  $Q_q, q = 0, \dots, \frac{t}{\eta Q} - 1$  that are likable by u and that have not been rated by u at previous <sup>928</sup> times steps.

Conditions i, ii, and iii guarantee that an exploitation step recommends a likable item.

Formally, we start by defining the following events:

$$\mathcal{G}_{\beta}(t) = \{ \text{At time } t, \text{ no more than } \beta k \text{ of the } k \text{-nearest neighbors of } u \text{ are bad} \}, \tag{10}$$

 $\mathcal{L}(t) = \{ \text{at time } t, \text{ there exists an item } i \in \mathcal{Q}_q, \}$ 

$$q = 0, \dots, t/(\eta Q) - 1 \text{ that is likable by } u\}, \tag{11}$$

and

with

$$\mathcal{E}(t) = \bigcup_{q=0,\dots,\frac{t}{\eta Q}-1} \mathcal{E}_q(t), \tag{12}$$

 $\mathcal{E}_q(t) = \{ \text{Conditioned on } \mathcal{G}_{\frac{\Delta}{4\Omega}}(t), \text{ for all } i \in \mathcal{Q}_q, \}$ 

$$\hat{p}_{ui} > p_{\rm f}/2, \ {
m if} \ p_{ui} > 1/2 + \Delta, \ {
m and}$$

$$\hat{p}_{ui} < p_{\rm f}/2, \text{ if } p_{ui} < 1/2 - \Delta \}.$$
 (13)

For convenience, we omit in the notion of  $\mathcal{L}(t)$ ,  $\mathcal{G}_{\beta}(t)$ ,  $\mathcal{E}(t)$ , and  $\mathcal{E}_{q}(t)$  the dependence on u. The significance of those definitions is that if  $\mathcal{L}(t)$ ,  $\mathcal{G}_{\frac{\Delta}{4Q}}(t)$ , and  $\mathcal{E}(t)$  hold simultaneously, then the recommendation made to user u by an exploitation step at time t is likable. We can therefore lower-bound the reward  $\mathbb{E}[reward(T)]$  as follows:

$$\frac{\mathbb{E}\left[\operatorname{reward}(T)\right]}{NT} = \frac{1}{NT} \sum_{t=0}^{T-1} \sum_{u=0}^{N-1} \mathbb{P}\left[X_{ui(u,t)} = 1\right]$$

$$\geq \frac{1}{NT} \sum_{u=0}^{N-1} \sum_{t=0,t \notin \{\eta Qq: q=0,1,\dots\}}^{T-1} \mathbb{P}\left[\text{exploitation at } t\right] \mathbb{P}\left[X_{ui(u,t)} = 1 | \text{exploitation at } t\right]$$
(14)

$$\geq \frac{1}{N} \sum_{u=0}^{N-1} \left( \frac{1}{T} \sum_{t=0}^{T-1} (1 - (2/t)^{\alpha}) \mathbb{P} \left[ X_{ui(u,t)} = 1 | \text{exploitation at } t \right] - \max\left( \frac{1}{T}, \frac{2}{\eta Q} \right) \right)$$
(15)

$$\geq \frac{1}{N} \sum_{u=0}^{N-1} \left( \frac{1}{T} \sum_{t=T_{\text{start}}}^{T-1} (1-\delta)(1-(2/t)^{\alpha}) - \max\left(\frac{1}{T}, \frac{2}{\eta Q}\right) \right)$$
(16)

$$\geq (1-\delta) \left( 1 - \frac{T_{\text{start}}}{T} - 2^{\alpha} \frac{(T-T_{\text{start}})^{1-\alpha}}{T(1-\alpha)} - \max\left(\frac{1}{T}, \frac{2}{\eta Q}\right) \right).$$

$$(17)$$

2 Here, (14) follows from

 $\mathbb{P}\left[X_{ui(u,t)} = 1 | \text{preference exploration at } t\right] \ge 0 \quad \text{and} \quad \mathbb{P}\left[X_{ui(u,t)} = 1 | \text{similarity exploration at } t\right] \ge 0.$ 

For (15) we used, for  $t \neq \eta Qq$ ,

$$\mathbb{P}\left[\text{exploration at } t\right] = 1 - (t - \lfloor t/(\eta Q) \rfloor)^{-\alpha} \ge 1 - (t(1 - 1/(\eta Q)))^{-\alpha} \ge 1 - (2/t)^{\alpha}$$

which follows from  $\eta Q \ge 2$ . Moreover we used for (15) that the fraction of preference exploration steps up to time *T* is at most max $(\frac{1}{T}, \frac{2}{\eta Q})$ . To see that, note that at  $T \in \{\eta Qq, \ldots, \eta Q(q+1)\}$  we have performed q+1 preference exploration steps. It follows that, for  $q \ge 1$ , the fraction of preference exploration steps performed up to *T* is given by  $\frac{q+1}{q\eta Q} \le \frac{2}{\eta Q}$ . Thus, for any  $T \ge 1$ , the fraction of preference exploration steps is  $\le \max(\frac{1}{T}, \frac{2}{\eta Q})$ . Equality (16) follows from

$$\mathbb{P}\left[X_{ui(u,t)} = 1 | \text{exploitation at } t\right] \ge \mathbb{P}\left[\mathcal{E}(t) \cap \mathcal{G}_{\frac{\Delta}{4Q}}(t) \cap \mathcal{L}(t)\right]$$
$$\ge 1 - \delta. \tag{18}$$

Here, inequality (18) holds for  $t \ge T_{\text{start}}$  and is established below. Finally, inequality (17) follows from

$$\frac{T-1}{L} \qquad \int T^{-1} \qquad 1 \qquad T = 1$$

$$\sum_{t=T_{\text{start}}} t^{-\alpha} \le \int_{T_{\text{start}}-1} t^{-\alpha} = \frac{1}{1-\alpha} t^{1-\alpha} |_{t=T_{\text{start}}-1}^{T-1}$$
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$$\begin{array}{cccc} 1041 & t=T_{\text{start}} & JT_{\text{start}-1} & 1-\alpha & 1096 \\ 1042 & & & \\ 1043 & & & = \frac{(T-1)^{1-\alpha} - (T_{\text{start}}-1)^{1-\alpha}}{1} \leq \frac{(T-T_{\text{start}})^{1-\alpha}}{1}. \end{array}$$

$$1-\alpha - 1-\alpha$$

1100 It remains to establish (18). To this end, define for notational convenience (101)

$$256 \max\left(\log\left(\frac{4NQ}{k\Delta}\right), \log\left(\frac{88}{\delta}\right)\right)$$

$$-\frac{1}{3p_{\rm f}^2(1-\gamma)^2\nu},$$

and let  $T_s$  be the number of similarity exploration steps executed up to time T. Inequality (18) follows by noting that, for all  $t \ge T_{\text{start}}$ , by the union bound,

$$\mathbb{P}\left[\left(\mathcal{E}(t)\cap\mathcal{G}_{\frac{A}{4Q}}(t)\cap\mathcal{L}(t)\right)^{c}\right] \leq \mathbb{P}\left[\mathcal{E}^{c}(t)\right] + \mathbb{P}\left[\mathcal{G}_{\frac{A}{4Q}}^{c}(t)\right] + \mathbb{P}\left[\mathcal{L}^{c}(t)\right]$$

$$\leq \mathbb{P}\left[\mathcal{E}^{c}(t)\right] + \mathbb{P}\left[\mathcal{G}^{c}_{\frac{A}{Q}}(t)|T_{s} \geq A\right] + \mathbb{P}\left[T_{s} \leq A\right] + \mathbb{P}\left[\mathcal{L}^{c}(t)\right]$$
(19)

$$\leq \frac{\delta}{4} + \frac{\delta}{4} + \frac{\delta}{4} + \frac{\delta}{4} = \delta.$$
<sup>(20)</sup>

1113 Here, inequality (19) follows since for two events C, B we have that 1114

$$\mathbb{P}[C] = \mathbb{P}[C \cap B] + \mathbb{P}[C \cap B^c] = \mathbb{P}[C|B]\mathbb{P}[B] + \mathbb{P}[C|B^c]\mathbb{P}[B^c] \le \mathbb{P}[C|B] + \mathbb{P}[B^c].$$
(21)

Inequality (20) follows from

$$\mathbb{P}\left[\mathcal{E}^c(t)\right] \le \delta/4 \tag{22}$$

$$\mathbb{P}\left[\mathcal{G}^{c}_{\frac{A}{4Q}}(t)|T_{s} \geq A\right] \leq \delta/4 \tag{23}$$

$$\mathbb{P}\left[T_s \le A\right] \le \delta/4 \tag{24}$$

$$\mathbb{P}\left[\mathcal{L}^c(t)\right] \le \delta/4. \tag{25}$$

In the remainder of this proof, we establish the inequalities (22)-(25). The key ingredient for these bounds are concentration inequalities, in particular a version of Bernstein's inequality (Bardenet and Maillard, 2015).

**Proof of (22):** By the union bound, we have, for all t = 0, ..., M - 1, that

$$\mathbb{P}\left[\mathcal{E}^{c}(t)\right] \leq \sum_{q=0}^{M/Q-1} \mathbb{P}\left[\mathcal{E}_{q}^{c}(t)\right] \leq \frac{\delta}{4}$$

as desired. Here, we used  $\mathbb{P}\left[\mathcal{E}_q^c(t)\right] \leq \frac{\delta Q}{4M}$ , which follows from Lemma 1 stated below with  $\delta' = \frac{\delta Q}{4M}$  and  $T_r = 1$  (note that the assumption (26) of Lemma 1 is implied by the assumption (7) of Theorem 2).

**Lemma 1 (Preference exploration)** Suppose we recommend  $T_r$  random items to each user, chosen uniformly at random from a set  $Q \subseteq [M]$  of Q items. Suppose that  $p_{vi}$  is  $\Delta$ -bounded away from 1/2, for all  $i \in Q$  and for all  $v \in \mathcal{N}_u$ , where  $\mathcal{N}_u$  is a set of k users, of which no more than  $\beta k$ , with  $\beta \leq \frac{\Delta T_r}{4Q}$ , of the users are of a different type than u. Fix  $\delta' > 0$ . If

$$T_r \frac{k}{Q} \frac{p_{\rm f} \Delta^2}{64 \log(2Q/\delta')} \ge 1 \tag{26}$$

1141 then, with probability at least  $1 - \delta'$ , for all  $i \in Q$ ,  $\hat{p}_{ui} > \frac{p_f}{2}$  if  $p_{ui} \ge 1/2 + \Delta$  and  $\hat{p}_{ui} < \frac{p_f}{2}$  if  $p_{ui} \le 1/2 - \Delta$ . 

Proof of (23): Inequality (23) follows from Lemma 2 below, which ensures that a user has many good and only few bad
neighbors.

**Lemma 2 (Many good and few bad neighbors)** Let  $\mathcal{T}_u$  be the subsets of all users [N] that are of the same type of u and 1147 suppose its cardinality satisfies  $\geq \frac{N}{2K}$ . Suppose that, for some constant  $\gamma \in [0, 1)$ , condition (1) holds, and that the number 1148 of nearest neighbors k satisfies  $k \leq \frac{9N}{40K}$ . Choose  $\beta \in (0, 1)$ , and suppose

$$T_s \ge \frac{64 \log(N/(\beta k))}{3p_{\rm f}^2 (1-\gamma)^2 \frac{1}{M} \min_{v \in \mathcal{T}_u} \langle \mathbf{p}_u, \mathbf{p}_v \rangle}$$
(27)

similarity exploration steps have been performed. Then, with probability at least  $1 - 11e^{-\frac{3}{64}T_s p_f^2(1-\gamma)^2 \frac{1}{M}\min_{v \in \tau_u} \langle \mathbf{p}_u, \mathbf{p}_v \rangle}$ , the set of nearest neighbors  $\mathcal{N}_u$  of user u (defined in Section 3), contains no more than  $\beta k$  bad neighbors. To see that inequality (23) follows from Lemma 2, we first note that  $T_s \ge A$  guarantees that condition (27) of Lemma 2 is satisfied (with  $\beta = \frac{\Delta}{4Q}$ ). To see this, note that since each user likes at least a fraction  $\nu$  of the items, we have

$$\frac{1}{M}\min_{v\in\mathcal{T}_u} \langle \mathbf{p}_u, \mathbf{p}_v \rangle \ge \nu \left(\frac{1}{2} + \Delta\right)^2 \ge \frac{\nu}{4}.$$
(28)

Lemma 2 therefore implies

$$\mathbb{P}\left[\mathcal{G}^{c}_{\frac{\Delta}{4Q}}(t)|T_{s} \geq A\right] \leq 11e^{-\frac{3}{64}T_{s}p_{\mathrm{f}}^{2}(1-\gamma)^{2}\frac{1}{M}\min_{v\in\mathcal{T}_{u}}\langle\mathbf{p}_{u},\mathbf{p}_{v}\rangle} \leq 11e^{-\log(88/\delta)} = \frac{\delta}{8},$$

as desired. For the second inequality above we used (28) and  $T_s \ge A$ .

**Proof of** (24): We next establish the inequality  $\mathbb{P}[T_s \leq A] \leq \delta/4$ . To this end, recall that a similarity exploration step is carried out at  $t = 0, \ldots, T - 1, t \neq \eta Qq, q = 0, 1, \ldots$  with probability  $1/(t - \lfloor t/(\eta Q) \rfloor)$ . Recall from the discussion below inequality (17), that the fraction of time steps up to time T for which  $t = \eta Qq$ , for some q, is at most  $\max(\frac{1}{T}, \frac{2}{\eta Q})$ . It follows that the number of similarity exploration steps,  $T_s$ , carried out after  $t \geq T_{\text{start}}$  steps of the User-CF algorithm, stochastically dominates the random variable  $S = \sum_{t=1}^{\tilde{T}} Z_t, \tilde{T} = T_{\text{start}}(1 - \max(\frac{1}{T}, \frac{2}{\eta Q}))$ , where  $Z_t$  is a binary random variable with  $\mathbb{P}[Z_t = 1] = 1/t^{\alpha}$ . It follows that

$$\mathbb{P}\left[T_s \le A\right] = \mathbb{P}\left[T_s \le \tilde{T}^{1-\alpha}/2\right] \le e^{-\frac{\tilde{T}^{1-\alpha}}{20}} \le \delta/4,\tag{29}$$

where the first inequality holds by definition of  $T_{\text{start}}$ , i.e.,

$$T_{\text{start}} = (2A)^{\frac{1}{1-\alpha}} / \left( 1 - \max\left(\frac{1}{T}, \frac{2}{\eta Q}\right) \right),$$

and the second inequality holds by Lemma 3 stated below. Finally, the last inequality in (29) follows from

$$\tilde{T} = (2A)^{\frac{1}{1-\alpha}} \ge \frac{128}{3} \log(44/\delta).$$

The following lemma appears in (Bresler et al., 2014).

Lemma 3 Let 
$$S = \sum_{t=1}^{T} Z_t$$
 where  $Z_t$  is a binary random variable with  $\mathbb{P}[Z_t = 1] = 1/t^{\alpha}$ ,  $\alpha \in (0, 4/7)$ . We have that
$$\mathbb{P}\left[S_T \leq \tilde{T}^{1-\alpha}/2\right] \leq e^{-\frac{\tilde{T}^{1-\alpha}}{20}}.$$

**Proof of** (25): Suppose  $t < \eta Q$ , consider user u, and let  $N_0$  be the total number of items likable by u in the set  $Q_0$  (recall that  $Q_0$  is choosen uniformly at random from the subset of items [M] of cardinality Q). Note that  $N_0 > \eta Q$  implies that at  $t < \eta Q$ , there exist items that are likable by u in  $Q_0$  that have not been recommended to u yet. Therefore, we can upper bound the probability that no likable items are left to recommend, for  $t < \eta Q$ , by

$$\mathbb{P}\left[\mathcal{L}^{c}(t)\right] \leq \mathbb{P}\left[N_{0} \leq \eta Q\right] \leq \mathbb{P}\left[N_{0} \leq Q\nu/2\right] \leq \mathbb{P}\left[N_{0} \leq \mathbb{E}\left[N_{0}\right] - Q\nu/2\right]$$
(30)

$$\leq e^{-Q\frac{(\nu/2)}{2\nu(1-\nu)+\frac{2}{3}\frac{\nu}{2}}} = e^{-Q\frac{\nu/4}{2(1-\nu)+\frac{1}{3}}} \leq e^{-Q\frac{\nu}{10}} \leq \frac{\delta}{4}.$$
(31)

Here, the first inequality in (30) follows from  $\eta \le \nu/2$ , by assumption; the second inequality in (30) follows from  $\mathbb{E}[N_0] \ge \nu Q$  (since at least a fraction of  $\nu$  of the items is likable by u), the first inequality in (31) follows from Bernstein's inequality (Bardenet and Maillard, 2015), and finally the last inequality in (30) holds by assumption (8). We have established that  $\mathbb{P}[\mathcal{L}^c(t)] \le \delta/4$ , for  $t < \eta Q$ . Using the exact same line of arguments yields the same bound for  $t \in [\eta Q, \eta M]$ .

It remains to upper bound  $\mathbb{P}[\mathcal{L}^c(t)]$  for  $t \in [\eta M, \frac{4}{5}\nu Mp_f]$ . To this end, let  $N_u^c(T)$  be the number of (likable) items that have been rated by user u after T time steps, and note that if  $N_u^c(T)$  is strictly smaller than the (minimum) number of likable items, then there are likable items left to recommend. Formally,

$$\mathbb{P}\left[\mathcal{L}^{c}(t)\right] \leq \mathbb{P}\left[N_{u}^{c}(T) \geq \nu M\right]$$
(32)

where we used that for each user u, at least  $\nu M$  items are likable. Recall that with probability  $p_{ui}p_f \leq p_f$  a likable item i is rated if it is recommended to u. Once rated, an item is not recommended again.

Note that  $N_u^c(T)$  is statistically dominated by a sum of independent binary random variables  $Z_t$  with  $\mathbb{P}[Z_t = 1] = p_f$ . We therefore have that

$$\mathbb{P}\left[N_u^c(T) \ge \nu M\right] \le \mathbb{P}\left[N_u^c(T) \ge T(p_{\rm f} + \frac{p_{\rm f}}{4})\right] \le e^{-\frac{Tp_{\rm f}^2}{2}} \le e^{-\frac{T_{\rm start}p_{\rm f}^2}{2}} \le \frac{\delta}{4}.$$
(33)

Here, the first inequality holds by the assumption  $T \leq \frac{4}{5}\nu Mp_{\rm f}$ , the second inequality follows by Hoeffding's inequality, the third inequality follows by  $T \geq T_{\rm start}$ , and the last inequality follows from  $T_{\rm start} \geq \frac{2}{p_{\rm f}^2} \log(4/\delta)$ , which holds by definition of  $T_{\rm start}$ . Application of (33) on (32) concludes the proof of  $\mathbb{P}[\mathcal{L}^c(t)] \leq \delta/4$ .

#### 6.2. Proof of Lemma 2

Recall that  $\mathbf{r}_{u}^{\text{sim}} \in \{0, 1\}^{M}$  is the vector containing the responses  $R_{ui}$  of user u to previous *similarity* exploitation steps up to time t, and that we assume in Lemma 2, that  $T_s$  similarity exploration steps have been performed up to time t. To establish Lemma 2, we show that there are more than k users v that are of the same user type as u and satisfy  $\frac{1}{T_s} \langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_v^{\text{sim}} \rangle \geq \theta$ , and at the same time, there are fewer than  $k\beta$  users of a different user type as u that satisfy  $\frac{1}{T_s} \langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_v^{\text{sim}} \rangle \geq \theta$  for a certain threshold  $\theta$  chosen below. This is accomplished by the following two lemmas.

**Lemma 4 (Many good neighbors)** Suppose there are at least  $\frac{N}{2K}$  users of the type as user u (including u), and suppose that  $T_s$  similarity exploration steps have been performed. Then, with probability at least  $1 - 10p_{\text{good}}$ ,

$$p_{\text{good}} \coloneqq e^{-\frac{3}{16}T_s p_g (1-\theta/p_g)^2}, \quad p_g \coloneqq p_{\text{f}}^2 \frac{1}{M} \min_{v \in \mathcal{T}_u} \left\langle \mathbf{p}_u, \mathbf{p}_v \right\rangle,$$

at least  $\frac{9N}{40K}$  users v of the same user type as u obey  $\frac{1}{T_s} \langle \mathbf{r}_u^{sim}, \mathbf{r}_v^{sim} \rangle \geq \theta$ .

**Lemma 5 (Few bad neighbors)** Suppose that  $T_s$  similarity exploration steps have been performed. Then, with probability at least  $1 - p_{\text{bad}}$ , where

$$p_{\text{bad}} = e^{-\frac{T_s p_b(\theta/p_b-1)^2/4}{1+(\theta/p_b-1)/3}}, \quad p_b \coloneqq p_f^2 \max_{v \notin \mathcal{T}_u} \frac{1}{M} \left< \mathbf{p}_v, \mathbf{p}_u \right>,$$

at most  $Np_{\text{bad}}$  users v of a different user type than u obey  $\frac{1}{T_s} \langle \mathbf{r}_u^{sim}, \mathbf{r}_v^{sim} \rangle \geq \theta$ .

We set

$$\frac{p_g + p_b}{2}.$$

With this choice, by Lemma 4, there are more than  $\frac{9N}{40K} \ge k$  (the inequality holds by assumption) users v of the same type as u that satisfy  $\frac{1}{T_s} \langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_v^{\text{sim}} \rangle \ge \theta$ , with probability at least  $1 - 10p_{\text{good}}$ . By Lemma 5, there are no more than  $Np_{\text{bad}}$  users v of a different type as u with  $\frac{1}{T_s} \langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_v^{\text{sim}} \rangle \ge \theta$ . Thus, by the union bound,  $\mathcal{N}_u$  contains less than  $p_{\text{bad}}N$  bad neighbors with probability at least

 $\theta =$ 

$$1 - 10p_{\text{good}} - p_{\text{bad}} \ge 1 - 11e^{-\frac{3}{64}T_s p_g (1-\gamma)^2}.$$

Here, we used

$$g_{\text{good}} = e^{-\frac{3}{64}T_s p_g (1-p_b/p_g)^2} \le e^{-\frac{3}{64}T_s p_g (1-\gamma)^2}$$

<sup>4</sup> where the inequality follows by  $p_b/p_q \leq \gamma$ , by (1). Moreover, we used

 $p_{s}$ 

$$p_{\text{bad}} = e^{-\frac{T_s p_b (\theta/p_b - 1)^2 / 4}{1 + (\theta/p_b - 1) / 3}} = e^{-\frac{T_s p_b (p_g/p_b - 1)^2 / 16}{1 + (p_g/p_b - 1) / 6}} = e^{-\frac{T_s p_g (\sqrt{p_g/p_b} - \sqrt{p_b/p_g})^2 / 16}{1 + (p_g/p_b - 1) / 6}} \le e^{-\frac{T_s p_g (\sqrt{1/\gamma} - \sqrt{\gamma})^2 / 16}{1 + (1/\gamma - 1) / 6}} \le e^{-\frac{T_s p_g (\sqrt{1/\gamma} - \sqrt{\gamma})^2 / 16}{1 + (1/\gamma - 1) / 6}}.$$
(34)

Here, the first inequality follows from the absolute value of the exponent being decreasing in  $p_b/p_g$ , and from the assumption  $p_b/p_g \le \gamma$ , by (1).

To conclude the proof, we needed to establish that the maximum number of bad neighbors  $Np_{\text{bad}}$  satisfies  $Np_{\text{bad}} \le \beta k$ . This follows directly by noting that, by assumption (27), the RHS of (34) is upper-bounded by  $\frac{\beta k}{N}$ .

1430 6.2.1. PROOF OF LEMMA 4

1432 Consider u and assume there are exactly  $\frac{N}{2K}$  users from the same user type. There could be more, but it is sufficient to 1433 consider  $\frac{N}{2K}$ . Let v be of the same user type. We start by showing that  $\frac{1}{T_s} \langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_v^{\text{sim}} \rangle \geq \theta$  with high probability. To 1434 this end, note that  $\langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_v^{\text{sim}} \rangle = \sum_{t=0}^{T_s-1} R_{u\pi(t)} R_{v\pi(t)}$  where  $\pi$  is the random permutation of the item space drawn by 1435 the User-CF algorithm at initialization, and  $R_{u\pi(t)}R_{v\pi(t)}$  is a binary random variable, independent across t, with success 1436 probability  $p_f^2 p_{u\pi(t)} p_{v\pi(t)}$ . Setting  $a \coloneqq p_f^2 \frac{1}{M} \langle \mathbf{p}_u, \mathbf{p}_v \rangle$ , for notational convenience, it follows that

$$\mathbb{P}\left[\frac{1}{T_s}\left\langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_v^{\text{sim}} \right\rangle \le \theta\right] = \mathbb{P}\left[\frac{1}{T_s}\left\langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_v^{\text{sim}} \right\rangle \le a - (a - \theta)\right]$$
(35)

$$\leq e^{-\frac{T_s(a-\theta)^2/2}{a+(a-\theta)/3}} \tag{36}$$

$$=e^{-\frac{T_s a(1-\theta/a)^2/2}{1+(1-\theta/a)/3}} \le e^{-\frac{3}{8}T_s a(1-\theta/a)^2}$$
(37)

$$\leq e^{-\frac{3}{8}T_s p_g (1-\theta/p_g)^2} \leq p_{\text{good}}.$$
 (38)

1448 Next, consider the random variable

$$W = \sum_{v \in \mathcal{T}_u} G_v, \quad G_v = \mathbb{1}\left\{\frac{1}{T_s} \left\langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_v^{\text{sim}} \right\rangle \ge \theta\right\},$$
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where  $\mathcal{T}_u$  is the subset of all users [N] that are of the same time as user u, as before. By Chebyshev's inequality,

$$\mathbb{P}\left[W - \mathbb{E}\left[W\right] \le -\frac{\mathbb{E}\left[W\right]}{2}\right] \le \frac{\operatorname{Var}(W)}{(\mathbb{E}\left[W\right]/2)^2}.$$
(39)

Since there are at least  $\frac{N}{2K}$  users of the same type, the carnality of  $\mathcal{T}_u$  is lower bounded by  $\frac{N}{2K} - 1$ . It follows with (38) that

$$\mathbb{E}[W] \ge (1 - p_{\text{good}}) \left(\frac{N}{2K} - 1\right).$$
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1461 Next, we upper bound the variance of W. We have

V

$$\operatorname{ar}(W) = \sum_{v \in \mathcal{T}_u} \operatorname{Var}(G_v) + \sum_{v, w \in \mathcal{T}_u, v \neq w} \operatorname{Cov}(G_v, G_w).$$

$$1518$$

$$1519$$

$$1520$$

With  $G_v = G_v^2$ ,

$$\operatorname{Var}(G_v) = \mathbb{E}\left[G_v^2\right] - \mathbb{E}\left[G_v\right]^2 = \mathbb{E}\left[G_v\right]\left(1 - \mathbb{E}\left[G_v\right]\right) \le 1 - \mathbb{E}\left[G_v\right] \le p_{\text{good}}.$$

1468 Similarly, 1469

$$\operatorname{Cov}(G_v, G_w) = \mathbb{E}[G_v G_w] - \mathbb{E}[G_v] \mathbb{E}[G_w] \le 1 - (1 - q)^2 \le 2p_{\text{good}}.$$

Thus, we obtain

$$\operatorname{Var}(W) \le \left(\frac{N}{2K} - 1\right) p_{\operatorname{good}} + \left(\frac{N}{2K} - 1\right) \left(\frac{N}{2K} - 2\right) 2p_{\operatorname{good}} \le \left(\frac{N}{2K} - 1\right)^2 2p_{\operatorname{good}}.$$

1475 Plugging this into (39) yields

$$\mathbb{P}\left[W - \mathbb{E}\left[W\right] \le -\frac{\mathbb{E}\left[W\right]}{2}\right] \le \frac{8p_{\text{good}}}{(1 - p_{\text{good}})^2} \le 10p_{\text{good}},$$
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the number of sold width are is beyond then
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for  $p_{\rm good} \leq 1/10$ . It follows that the number of good neighbors is larger than

$$W \ge \mathbb{E}[W]/2 \ge (1 - p_{\text{good}})\frac{N}{4K} \ge \frac{9N}{40K}$$
  
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1483 with probability at least  $1 - 10p_{\text{good}}$ .

#### 1540 6.2.2. PROOF OF LEMMA 5

1542 Let u and v be two fixed users of different user types. Similarly as in the proof of Lemma 4, we start by showing that 1543  $\frac{1}{T_s} \langle \mathbf{r}_u^{\sin}, \mathbf{r}_v^{\sin} \rangle \leq \theta$  with high probability. To this end, note that  $\langle \mathbf{r}_u^{\sin}, \mathbf{r}_v^{\sin} \rangle = \sum_{t=0}^{T_s-1} R_{u\pi(t)} R_{v\pi(t)}$  where  $\pi$  is a random 1544 permutation of the item space and  $R_{u\pi(t)} R_{v\pi(t)}$  is a binary random variable, independent across t, with success probability 1545  $p_f^2 p_{u\pi(t)} p_{v\pi(t)}$ . Setting  $a = p_f^2 \frac{1}{M} \langle \mathbf{p}_u, \mathbf{p}_v \rangle$ , for notational convenience, it follows that

$$\mathbb{P}\left[\frac{1}{T_s}\left\langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_v^{\text{sim}} \right\rangle \ge \theta\right] = \mathbb{P}\left[\frac{1}{T_s}\left\langle \mathbf{r}_u^{\text{sim}}, \mathbf{r}_{v'}^{\text{sim}} \right\rangle \ge a + (\theta - a)\right]$$

$$\leq e^{-\frac{T_s(\theta-a)^2/2}{a+(\theta-a)/3}} \tag{40}$$

$$\leq e^{-\frac{T_s p_b(\theta/p_b-1)^2/2}{1+(\theta/p_b-1)/3}} = p_{\text{bad}}^2.$$
(41)

Here, (40) follows from Bernstein's inequality. Specifically, we use that  $\pi$  is a random permutation of the item space as well as that  $R_{ui}R_{vi}$  are binary random variables independent across *i* (note that Bernstein's inequality also applies to sampling without replacement, see e.g., (Bardenet and Maillard, 2015)). Finally, for inequality (41), we used that  $a \leq p_b = p_f^2 \max_{v \notin T_u} \frac{1}{M} \langle \mathbf{p}_v, \mathbf{p}_u \rangle$ .

1557 Set  $N_{bad} = \sum_{v \notin \mathcal{T}_u} \mathbb{1} \{u \text{ and } v \text{ are declared neighbors}\}$ . By inequality (41), we have  $\mathbb{E}[N_{bad}] \leq p_{bad}^2 N$ . Thus, by 1558 Markov's inequality,

$$\mathbb{P}\left[N_{\text{bad}} \ge Np_{\text{bad}}\right] \le \frac{\mathbb{E}\left[N_{\text{bad}}\right]}{Np_{\text{bad}}} \le \frac{p_{\text{bad}}^2N}{Np_{\text{bad}}} = p_{\text{bad}},$$

1561 which concludes the proof.

# 15636.3. Proof of Lemma 1 (preference exploration)

Assume w.l.o.g. that  $p_{ui} > 1/2 + \Delta$ , for all  $i \in Q$ . The case where some of the  $p_{ui}$  satisfy  $p_{ui} < 1/2 - \Delta$  is treated analogously. To prove Lemma 1, we may further assume that  $p_{ui} = \frac{1}{2} + \Delta$ , for all  $i \in Q$ , since  $\mathbb{P}\left[\hat{p}_{ui} > \frac{p_t}{2}\right]$  is increasing in  $p_{ui}$ .

Consider a fixed item  $i \in Q$ , and let  $\mathcal{N}_{u}^{\text{good}}$  be the subset of  $\mathcal{N}_{u}$  corresponding to users that are of the same type as u and to which additionally an recommendation has been made by drawing  $T_{r}$  items uniformly from Q for each user u. Let  $N_{g}$ be the cardinality of  $\mathcal{N}_{u}^{\text{good}}$ . In order to upper-bound  $\mathbb{P}\left[\hat{p}_{ui} \leq \frac{p_{t}}{2}\right]$ , we first note that by (21),

$$\mathbb{P}\left[\hat{p}_{ui} \le \frac{p_{\rm f}}{2}\right] \le \mathbb{P}\left[\hat{p}_{ui} \le \frac{p_{\rm f}}{2} \left| N_g \ge n_g \right] + \mathbb{P}\left[N_g \le n_g\right].$$
(42)

1574 Here, we defined

$$n_g \coloneqq \frac{T_r k}{Q} (1/2 - \beta). \tag{43}$$

1578 We next upper bound the probabilities on the RHS of (42). We start with the first probability on the RHS of (42):

$$\mathbb{P}\left[\hat{p}_{ui} \leq \frac{p_{\rm f}}{2} \middle| N_g = n'_g\right] \leq \mathbb{P}\left[\frac{\sum_{v \in \mathcal{N}_u^{\rm good}} R_{vi}}{n'_g + \beta k} \leq \frac{p_{\rm f}}{2} \middle| N_g = n'_g\right]$$
(44)

$$= \mathbb{P}\left[\frac{1}{n'_g}\sum_{v \in \mathcal{N}_u^{\text{good}}} R_{vi} \le \frac{p_{\text{f}}}{2} \frac{n'_g + \beta k}{n'_g} \Big| N_g = n'_g\right]$$

$$= \mathbb{P}\left[\frac{1}{n'_g}\sum_{v \in \mathcal{N}_u^{\text{good}}} R_{vi} \le p_f\left(\frac{1}{2} + \Delta\right) - p_f\left(\Delta - \frac{\beta k}{2n'_g}\right) \left| N_g = n'_g\right]$$

$$\begin{bmatrix} 1640\\1641\\1642\\1643\\1643 \end{bmatrix}$$

$$= \mathbb{P}\left[\sum_{v \in \mathcal{N}_{u}^{\text{good}}} \left(R_{vi} - p_{\text{f}}\left(\frac{1}{2} + \Delta\right)\right) \leq -n'_{g}p_{\text{f}}\left(\Delta - \frac{\beta k}{2n'_{g}}\right) \left|N_{g} = n'_{g}\right]$$

$$\begin{bmatrix} 1644 \\ 1645 \\ 1646 \end{bmatrix}$$

$$\begin{bmatrix} 1644 \\ 1645 \\ 1646 \end{bmatrix}$$

$$\leq e^{-\frac{n'_g p_f(\Delta - \beta k/(2n'_g))^2/2}{(1/2 + \Delta) + (\Delta - \beta k/(2n'_g))/3}}$$
(45)

$$\mathbb{P}\left[\hat{p}_{ui} \le 1/2 | N_q \ge n_q\right] = \frac{\mathbb{P}\left[\{\hat{p}_{ui} \le 1/2\} \cap \{N_g \ge n_g\}\right]}{\mathbb{P}\left[N_q \ge n_q\right]}$$

$$= \frac{\sum_{n'_g \ge n_g} \mathbb{P}\left[\hat{p}_{ui} \le 1/2 \middle| N_g \ge n_g\right] \mathbb{P}\left[N_g = n'_g\right]}{\mathbb{P}\left[N_g \ge n_g\right] \mathbb{P}\left[N_g = n'_g\right]}$$

$$\mathbb{P}\left[N_g \ge n_g\right]$$

$$\leq e^{-\frac{n_g p_f (\Delta - \beta k/(2n'_g))^2/2}{(1/2 + \Delta) + (\Delta - \beta k/(2n'_g))/3}}$$
(46)

$$\leq e^{-\frac{n_g p_f \Delta^2 / 8}{1/2 + \Delta + \Delta / 6}} \leq e^{-\frac{n_g p_f \Delta^2}{16}} \leq e^{-\frac{T_r k p_f \Delta^2}{Q64}}.$$
(47)

Here, inequality (46) follows from inequality (45) and using that the RHS of inequality (45) is increasing in  $n'_q$ . For inequality (47) we used the definition of  $n_g$  in (43), and that 

$$\frac{\beta k}{n_g} = \frac{\beta k}{\frac{T_r k}{Q} (1/2 - \beta)} = \frac{Q}{T_r} \frac{\beta}{1/2 - \beta} \le \Delta.$$
(48)

Here, the inequality (48) holds by  $\beta \leq \frac{\Delta T_r}{4Q}$ , by assumption, and  $\beta \leq 1/4$ , due to  $\Delta \leq 1/2$  and  $T_r \leq Q$  (since we recommend each item at most once). 

We proceed with upper bounding  $\mathbb{P}[N_g \leq n_g]$  in (42). Recall that  $N_g$  is the number of times item *i* has been recommended to one of the  $\geq (1 - \beta)k$  good neighbors in  $\mathcal{N}_u$ . 

We will only consider the  $T_r$  random items recommended to each user; this yields an upper bound on  $\mathbb{P}[N_q \leq n_q]$ . Recall that those items are chosen from the Q items in Q, and that, by assumption, of the k neighbors at least  $(1 - \beta)k$  are good. By Bernstein's inequality, 

$$\mathbb{P}\left[N_g \le n_g\right] = \mathbb{P}\left[N_g \le T_r \frac{(1-\beta)k}{Q} - \frac{T_r k}{2Q}\right]$$

$$\leq e^{-\frac{T_r k (\frac{1}{2Q})^2 / 2}{\frac{1-\beta}{Q} (1-\frac{1-\beta}{Q}) + \frac{1}{3} \frac{1}{2Q}}} \leq e^{-\frac{T_r k (\frac{1}{2Q})^2 / 2}{\frac{1-\beta}{Q} (1-\frac{1-\beta}{Q}) + \frac{1}{3} \frac{1}{2Q}}} \leq e^{-\frac{T_r k \frac{1}{8Q}}{1+1/6}} \leq e^{-\frac{T_r k}{10Q}}.$$
(49)

Application of inequalities (47) and (49) to inequality (42) together with a union bound yields

$$\mathbb{P}\left[\hat{p}_{ui} \le 1/2, \text{for one or more } i \in \mathcal{Q}\right] \le Q\left(e^{-\frac{T_r k p_f \Delta^2}{Q64}} + e^{-\frac{T_r k}{10Q}}\right) \le 2Q e^{-\frac{T_r k p_f \Delta^2}{Q64}},\tag{50}$$

where we used that  $p_f \Delta^2 \leq 1$ . By (26), the RHS above is smaller than  $\delta'$ . This concludes the proof. 

#### 7. Proof of Proposition 1

Consider a set of users with K user types that are non-overlapping in their preferences, specifically, consider a set of users where every user u belonging to the k-th user type has preference vector 

$$[\mathbf{p}_u]_i = \begin{cases} 1, & \text{if } i \in [k(M-1)/K, \dots, kM/K] \\ 0, & \text{otherwise.} \end{cases}$$

Consider a given user u. At time T, the expected number of ratings obtained by u is upper bounded by  $p_f^2$ . Thus, for all  $T \leq \frac{\lambda}{p_f^2}$  in at least a fraction  $\lambda$  of the runs of the algorithm, the algorithm has no information on the user u, and the best it can do is to recommend a random item. For our choice of preference vectors, with probability at most 1/K, it will recommend a likable item. Therefore, an upper bound on the expected regret is given by  $(\lambda + 1/K)NT$ .